

Privacy Policy

The website is operated by Kora Bella Style s.r.o. with its registered office at Brhlovce č.139, 935 02 Brhlovce, IČO: 36 733 466, IČ DPH: SK2022321752, represented by Ján Záborský, managing director. The contact details of the Controller are info@pivnicabrhllovce.sk (e-mail).

When processing your personal data, we take the utmost care of your privacy and the protection of the personal data you have provided to us. We adhere to the principles of legality, minimisation, transparency, confidentiality and integrity.

In order to provide you with our and our goods, we need to know basic information about you, some of which have the nature of personal data under the GDPR Regulation and Data Protection Law 18/2018 of Slovak Republic. Please read what specific data we store, why and for how long, and how we protect it.

1. Ordering and general communication between us

If you decide to write to us or call us to order goods or services from us, we will process your personal data for the entire duration of our pre-contractual relationship.

The legal basis for the processing of your personal data that you provide to us for the purpose of ordering the service is GDPR Article 6.1 (b), ie the processing of personal data for the purposes of contract performance (Commercial Code No. 513/1991 Coll., Act No. 431/2002 Coll. on accounting).

Specifically, we process the following information: name and surname, telephone number, e-mail, delivery and / or billing address. The stated personal data are processed using the contact form and e-mail, which are sent to the Controller's e-mail box. The length of processing is during the duration of the (pre) contractual relationship, after its termination they are archived to a reasonable extent in accordance with Act no. 431/2002 Coll. on accounting

2. Sale

If you order our goods or services, you will choose a payment method and delivery – by courier or a personal collection.

The legal basis for the processing of your personal data that you provide to us for the purpose of ordering the service is GDPR Article 6.1 (b), ie the processing of personal data for the purposes of contract performance (Commercial Code No. 513/1991 Coll., Act No. 431/2002 Coll. on accounting).

Specifically, we process the following information: name and surname, telephone number, e-mail, delivery and / or billing address. The personal data provided are processed using the contact form and e-mail. The length of processing is determined by Act no. 431/2002 Coll. on Accounting and the Commercial Code.

3. Bereavement

In the event of a complaint procedure, we proceed in accordance with the general business conditions of Kora Bella Style s.r.o.

The legal basis for the processing of your personal data for the purpose of the complaint is GDPR Article 6. 1 (b), ie the processing of personal data for the purpose of fulfilling the contract (Commercial Code No. 513/1991 Coll., Act No. 431/2002 Coll. On Accounting).

Specifically, we process the following data: name and surname, telephone number, e-mail, postal / billing address. The personal data provided is processed by e-mail. The length of processing is determined by Act no. 431/2002 Coll. on accounting and other relevant legislation.

4. Newsletter

If you decide to subscribe to our newsletter, in this case the purpose of processing is to send our newsletter to the e-mail address of your choice.

The newsletter usually contains a summary of the current offer of wines and events we plan to attend, as well as news from our winery, which we think you might be interested in based on our previous cooperation. In exceptional cases, we help promote the products or services of our affiliates.

We process your personal data, specific name and e-mail address, on the basis of your consent in accordance with the provisions of GDPR Art. 6. 1 (a), until the day until you unsubscribe from the newsletter by using a button or link placed at the end of each newsletter.

5. Social networks

In your activities on social networks, the Controller of the processing of your personal data is directly the social network (Facebook, Instagram), in the sense of the conditions between you and the company. Our processing operation is, for example, stating your name, surname, chosen nickname, and photo or video if you mark a post that you like or share.

We may also tag you in photos, videos, and posts that we post. If you do not wish to be tagged, please adjust your privacy settings on the appropriate social network in the Settings section or let us know and we will not tag you / remove a tag. We process our personal data on a legal basis of legitimate interest (GDPR Art. 6. 1 (f)), while fully respecting your right to dignity.

6. Analysis, statistics

We use Google Analytics. Your user behavior is important feedback to us. We then adjust the content of the website accordingly so that it is as interesting as possible for you in terms of content. We have a legitimate interest (GDPR Article 6.1 (f)) to ensure your maximum satisfaction.

The personal information we process is the IP address, location, device from which you access, the length of time you spend on the website, the favorite times of site visitors, the interests and hobbies of site visitors. The data is processed by Google in an anonymized form and it is not possible to identify individual users using normal means. Aggregate numbers of visitors, top pages, articles, and search terms are available for 30 days, then are irreversibly overwritten with new data.

The second tool for improving the quality of our website is Jetpack from Automattic Inc. Thanks to this tool, we are able to monitor the performance of the site, such as the number of visitors and where they come from (direct social search and other resources). The data is processed in an anonymized form and it is not possible to identify individual users using common means. This operation is irregular in nature. Aggregate numbers of visitors, top sites, articles, and search terms are available until Jetpack is deleted.

7. Verification of age

In accordance with Act no. 219/1996 Coll., Act of the National Council of the Slovak Republic on Protection against the Abuse of Alcoholic Beverages and on the Establishment and Operation of Anti-Alcohol Detention Rooms, § 3, para. 1 – 3, we are obliged to ensure the unavailability of content (pages and articles) from which it is possible to sell wine. To prevent such unauthorized purchases, we ask visitors to confirm whether they are 18 years old. If you have set a cookie restriction in your browser, you will need to confirm your age repeatedly, otherwise your preference will remain recorded in accordance with our Cookies Policy.

Cookies

Cookies are an essential part of the vast majority of internet browsers. All non-essential cookies, such as marketing, statistical and others that are subject to your consent, are switched off. You might want to opt in and benefit from personalised marketing. We do not use 3rd party affiliates. Please read the detailed information on the use of cookies and set your preferences.

What rights do you have over your data

As the person concerned, you have the right, on the basis of a written request (e-mail), to request from us as the Controller:

- information on the status of the processing of your personal data
- write-off of her personal data which are the subject of automated processing
- correction of her incorrect, incomplete or outdated personal data which are the subject of processing
- the transfer of her personal data, if it takes place in an automated form
- object to profiling and automated processing
- erasing and forgetting

You can exercise your rights regarding personal data by e-mail to info@pivnicabrhlvce.sk or in writing at the address of the registered office of the Controller: Kora Bella Style s.r.o. with its registered office at Brhlvce No. 139, 935 02 Brhlvce.

All legitimate requests of the data subject shall be met and the person concerned shall be informed in writing within 30 days of receipt. This is without prejudice to the right of the data subject to lodge a complaint with the Office for Personal Data Protection.

Transfer of your personal data

Within the Slovak Republic, we make your data available to third parties, namely:

- Processors: our business partners (accounting office, website administrator, transport and courier companies)
- 3rd Parties: state administration bodies (financial administration, tax office), post office, other similar according to the legislation of the Slovak Republic)

As part of the cross-border transfer of personal data, it is transferred to third countries (outside EU) if you are connected to us via social networks (Facebook, Instagram) or you have subscribed to the Newsletter (Mailchimp).

Like our company's employees, all our service providers and business partners in Slovakia and outside the EU have been carefully selected and properly instructed on the principles of our company's personal data protection.

Obligations of the person concerned (client)

- The person concerned is obliged to provide only complete and true data.
- The person concerned undertakes to update his data in the event of a change, at the latest before the execution of the first order following the change.

How we protect your data

- Your data is stored for the duration of the contractual relationship in a secure PC unit and electronic database with the need for authorized access, which we protect against damage, destruction, loss or misuse.
- All of our staff and support service providers who come into contact with your data have been properly instructed in their safe handling.
- We have appointed a Data Protection Officer, which is Dimensions Consulting Services s.r.o., ID 47 119 144, residing at Zámocká 18, 811 01 Bratislava.

Our risk management processes

In the event of a breach of personal data protection, we will inform you immediately, if such a breach could lead to a high risk to your rights. Questions related to the protection of your personal data can be addressed to the e-mail info@pivnicabrhlvce.sk or in writing to the postal address of the Controller.